805 & 805W User Manual

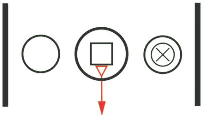
1 2 3
4 5 6
CARD
7 8 9
* 0 #
E-LOK

Summary Check List:

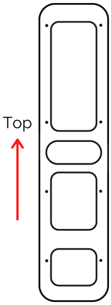
For further details see pages 8-12

☐ 1. Crop out done as per template.

☐ 2. Arrow on spindle hub points down.



Point clutch arrow down;
Change handing, release screw beside clutch + turn lever.



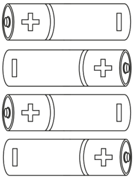
☐ 3. Check rubber gasket installed correctly with lugs pressed in tight. So proper seal around backplate edge is created.

☐ 4. Ensure split pin is installed, or sprung spindle pin is seated correctly, securing spindle to spindle hub.

☐ 5. Ensure screw casing bolts and through bolts tightened.

☐ 6. Ensure power cable wire installed correctly and not bent or crimped in door.

☐ 7. Check batteries installed in correct position.



Professionally Installed by: ______________________________

PIN-Code:______________ Date:____/____/____

Please Note:

- Keep the included mechanical keys in a convenient place such as an Elements Hardware 1236 Key Safe.
- Replace the batteries when they have low voltage.
- Read this User Manual carefully before installing your 8-Series Smart Lock
- **Use Alkaline 1.5v Batteries Only**

1236-BLK Shown:

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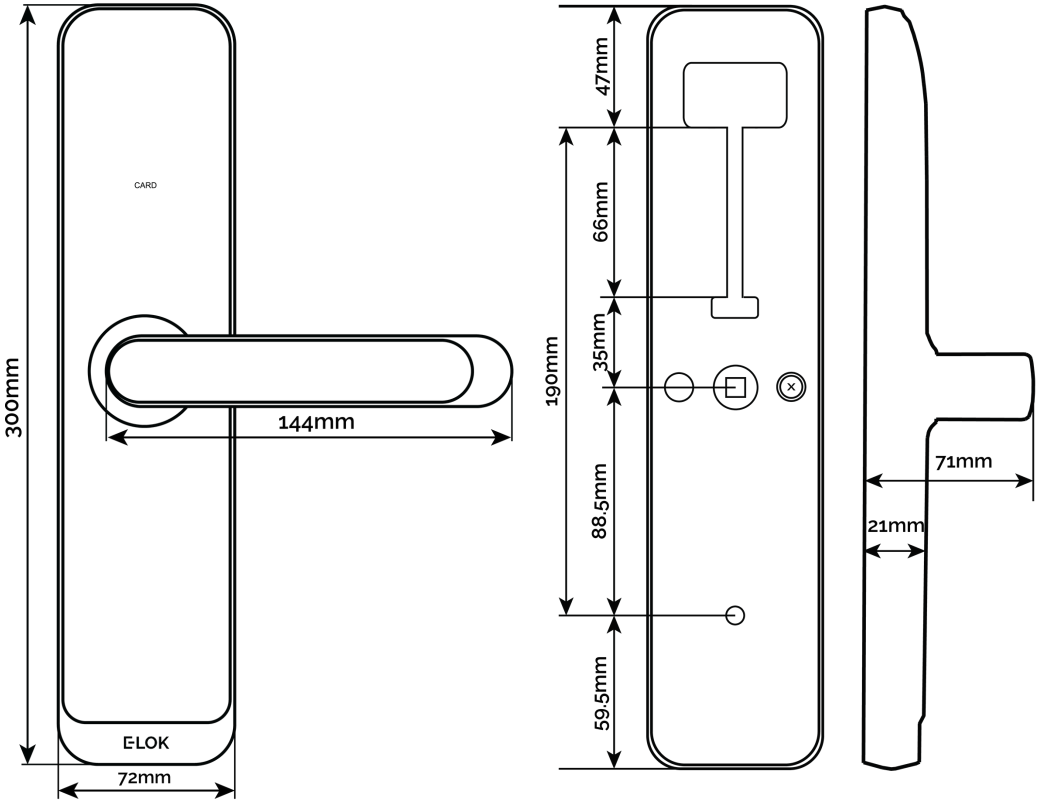
8-Series Body Dimensions:


300mm
CARD
144mm
E-LOK
72mm
47mm
66mm
190mm
35mm
88.5mm
59.5mm
71mm
21mm

- **Left, E-LOK 805 body and lever dimension**
- **Mid, Backplate mounting/screw points**
- **Right, side view body and lever projection**

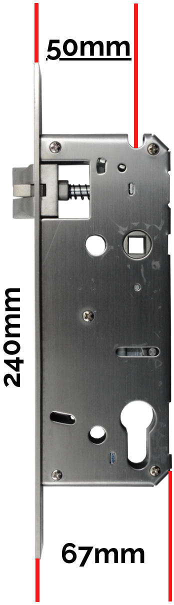
Common Mortice Lock Options:

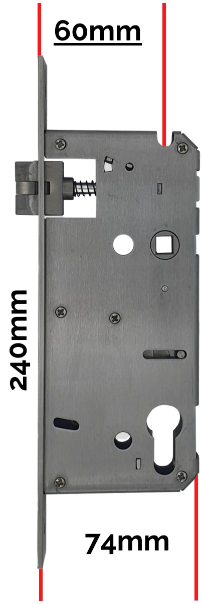
All Mortice templates are available online at E-LOK.com

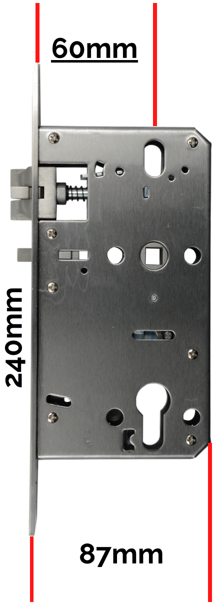
Back set:

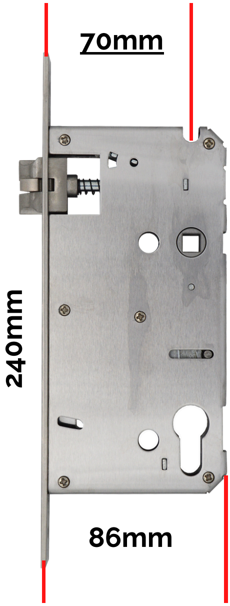
Face Plate:

Case Width:

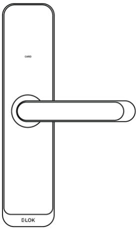

50mm
240mm
67mm


60mm
240mm
74mm

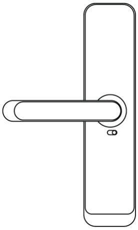

60mm
240mm
87mm


70mm
240mm
86mm

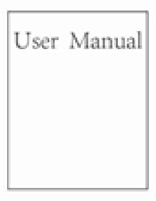
8-Series Packing List:



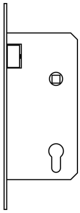
Front Panel
QTY 1



Back Panel
QTY 1

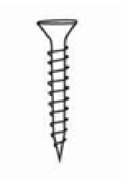


User Manual
QTY 1

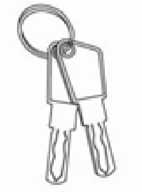


(not included with 805-0)

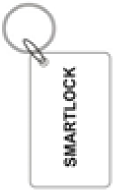
Mortice lock
QTY 1



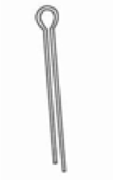
Faceplate & Striker
Screw QTY 4



Mechanical Key
QTY 2



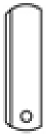
RFID Card
QTY 3



Split Pin
QTY 1

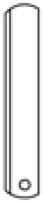
Your E-LOK will come with either, Sprung Pin Spindles, or Spindles/Split Pin.

For door thickness: 30-50mm

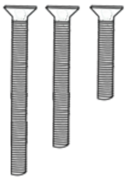


Short Spindle
QTY 1

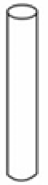
For door thickness: 50-70mm



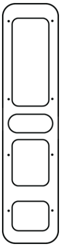
Long Spindle
QTY 1



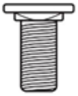
Fixing Screws 1
QTY 3



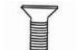
Screw Casing
QTY 2



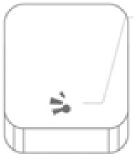
Gasket
QTY 2



Sliding Screw
QTY 2



Fixing Screws 2
QTY 2



Gateway
(Optional)

Specifications:

Product Name:	E-LOK 8-Series Smart Lock
Operating Application:	E-LOK App
Finish:	Black, or Silver.
Unlock Methods:	PIN Code RFID Card E-LOK App Mechanical Key
Max Num. Locks on App:	Unlimited
Max Num. PIN Codes:	200 PIN Codes
Max Num. RFID Cards:	200 RFID Cards
Batteries:	6V (4 x AA Batteries) - Must be Alkaline
Operating Temp:	— 20˚C - 70˚C
Operating Humidity:	10% - 95%
Suitable Door Thickness:	30mm - 70mm
Suitable Door Types:	Aluminium Door, Wooden Door
Product Size (Body only):	300mm(H) x72mm(W) x21mm(D)
Product Size (Including Lever):	300mm(H) x170mm(W) x71mm(D)
Available Mortice lock Sizes:	50mm, 55mm, 60mm, 60mm Anti-Tamper and 70mm Back Set.
8-Series Residential Warranty:	2 Year Mechanical and Electrical
E-LOK Gateway Warranty:	2 Year
Weather Rating:	Exterior Rated IP 55

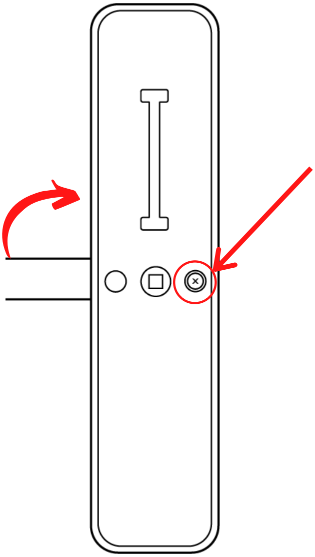
Adjusting The Handing:

Steps to change the handing on E-LOK 8-Series:

- Locate handing screw as shown on right:
- Un-do and remove handing screw.
- Rotate entire lever 180 degrees into opposite position.
- Re-install handing screw in opposite position.
- Test lever action, ensure both handing screw and hex lever screw is tight.

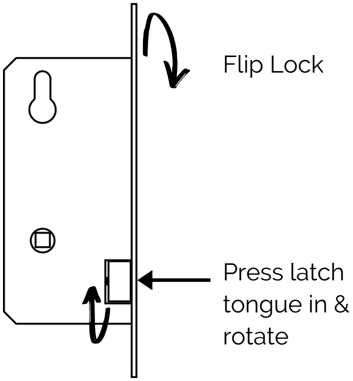
Complete this same process for the second E-LOK 8-Series panel.

Ensure handing screw is tight before moving on.



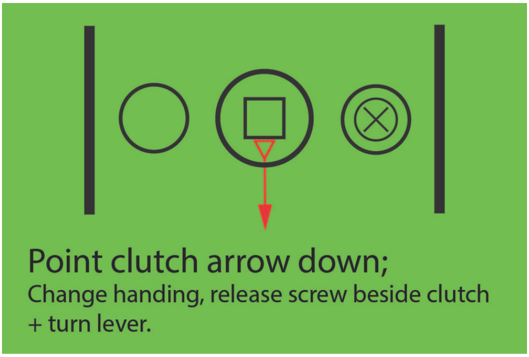
To reverse the Mortice Lock:

- Turn lock upside down
- Push latch into lock case
- Holding latch in lock case, rotate 180 degrees
- Release latch to full extended position.



Arrow on Spindle Hub & Split Pin

The arrow on the spindle hub must be installed pointing down for the E-LOK 8-Series Smart Lock to work as designed.



Point clutch arrow down;
Change handing, release screw beside clutch + turn lever.

If this step is missed and the arrow is pointing:

Horizontal: Whilst outside, the deadbolt won't throw when lever is lifted up.

Upwards: The E-LOK will appear to stay unlocked permanently.

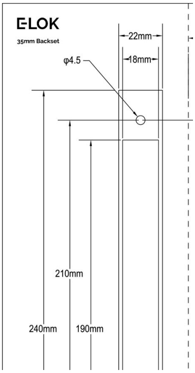
If you are experiencing these symptoms please ensure the arrow alignment is correct + split pin is installed. If Sprung Spindle is in use, check to see if that is seated correctly.

If your E-LOK was working fine for 4-12 weeks and now won't open from the outside, the Split Pin may have not been installed, or Sprung Pin was not seated correctly.
To test:

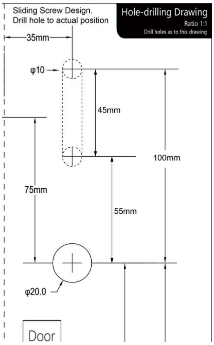
Open door from inside, lift the inside handle up, check if deadbolt has thrown. Holding the outside handle, lift the outside handle up, check if deadbolt has thrown. If the deadbolt throws with the inside handle and not the outside handle, the Split Pin was not installed or Sprung Spindle is not seated correctly.

Installation:

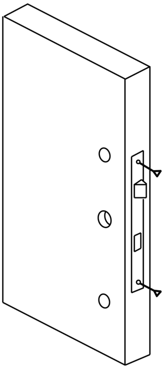
Step 1.
If you are retrofitting into an existing mortice hole, this step may not be required. If you are fitting the 8-Series into a new hole, take the included mortice template and cut the holes into your door. Your E-LOK 8-Series comes with screws to suit both wooden and aluminium doors.


E-LOK
35mm Backset
22mm
18mm
φ4.5
210mm
240mm
190mm

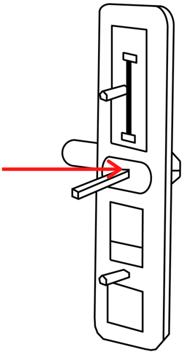
Step 2.
On the door face, you'll be required to make holes to suit the top screw, spindle and bottom screw of the E-LOK Smart Lock. Note the top fixing screw is adjustable. Please cut to actual screw position.


Sliding Screw Design.
Drill hole to actual position
Hole-drilling Drawing
Ratio 1:1
Drill holes as to this drawing
35mm
φ10
45mm
100mm
75mm
55mm
φ20.0
Door

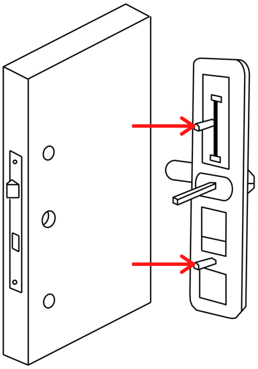
Step 3.
Install the mortice lock into the door. Ensure fixings are tight and straight.



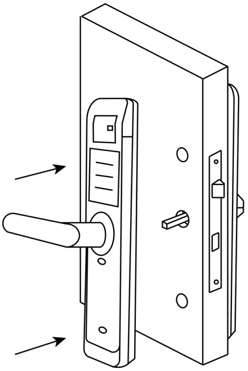
Step 4.
Install the spindle into the outdoor handle. Ensure that before you install, check the arrow on the spindle hub is pointing down. Use the Sprung Pin on Spindle, or Split Pin to secure spindle in place.



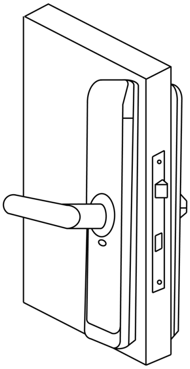
Installation:



Step 5.
Now install the adjustable height screw into the screw casing, then screw into the adjustable screw slot. Now install bottom screw casing onto screw. Now attach the included rubber gaskets to both the front and back handle.



Step 6.
Now you are ready to connect the front and back panel. Unclip the battery cover from the back panel. Connect the cable, ensure there is space in the door for it. You may have to create a cavity in a wooden door for this.



Step 7.
Screw the back panel to front. Depending on your door width, use the appropriate included fixings screws for the top and bottom fixing points.

Install Batteries into battery case and clip the battery cover back into place.

E-LOK 8-Series Smart Lock will be ready to go!

Factory Reset: (if you are admin and in Bluetooth range)

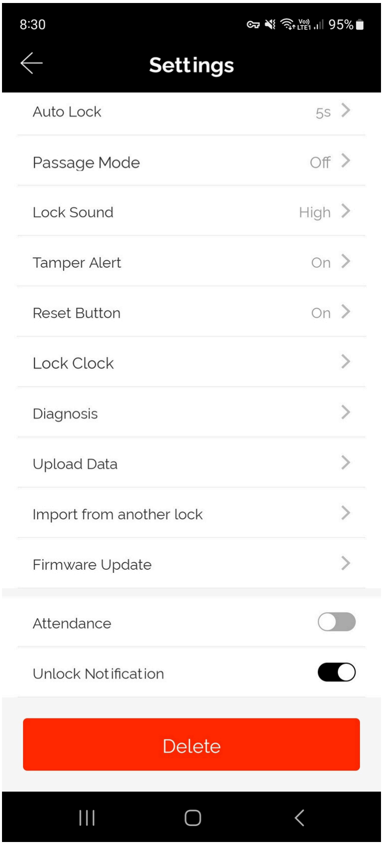
Normal Factory Reset:

You must be admin and in Bluetooth range of the Smart Lock in order to complete factory reset.

You can factory reset your E-LOK by going into the lock settings and tapping "Delete".

This will fully factory reset the E-LOK Smart Lock.

From here, you can set the E-LOK Smart Lock back up to your phone.



8:30 95%

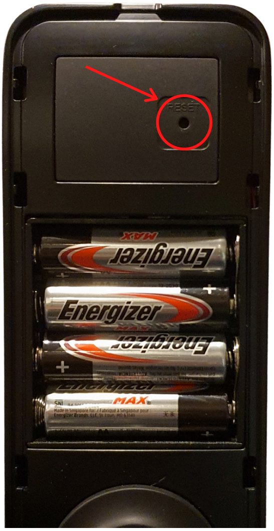
Settings

Auto Lock	5s
Passage Mode	Off
Lock Sound	High
Tamper Alert	On
Reset Button	On
Lock Clock	
Diagnosis	
Upload Data	
Import from another lock	
Firmware Update	
Attendance	○
Unlock Notification	●

Manual Factory Reset

Manual reset:

If you are not admin of the E-LOK Smart Lock, or you wish to perform a manual factory reset, unclip battery cover and complete:



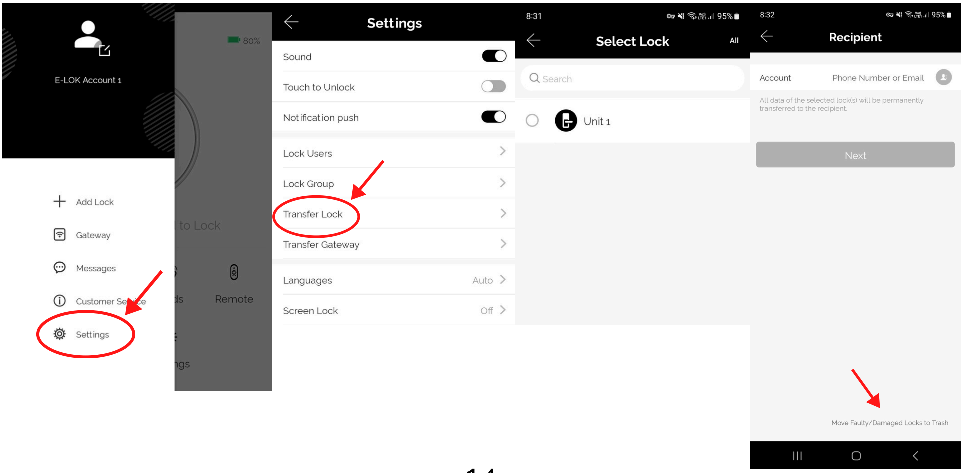
Long press the reset button in the battery case until you hear "Please input initialization passcode". Input code **"000#"** on the keypad.

The system reset will be complete. From here you can link the E-LOK Smart Lock to your phone via the E-LOK App.

Please Note: The default code before connecting to the E-LOK, is **123456#**.

Trouble shooting:

If you manual reset whilst you were admin of the E-LOK, transferring Lockset to Trash will complete the reset of the E-LOK:


E-LOK Account 1
Add Lock
Gateway
Messages
Customer Service
Settings
80%
to Lock
Remote
Settings
Sound
Touch to Unlock
Notification push
Lock Users
Lock Group
Transfer Lock
Transfer Gateway
8:31
95%
Select Lock
All
Search
Unit 1
8:32
95%
Recipient
Account
Phone Number or Email
Next
Move Faulty/Damaged Locks to Trash

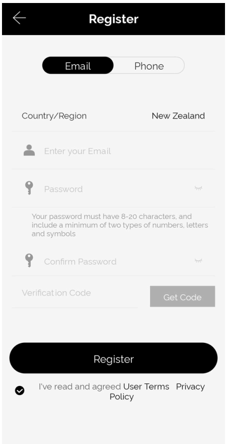
Languages Auto

Screen Lock Off

All data of the selected lock(s) will be permanently transferred to the recipient.

First Set-Up:

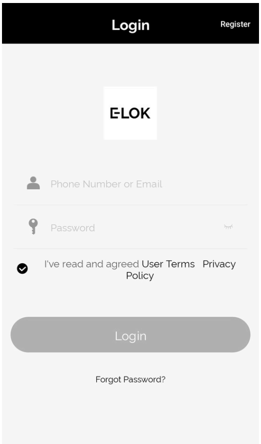
Get the E-LOK App by visiting E-LOK.com for the app download link


Register
Email
Phone
Country/Region
New Zealand
Enter your Email
Password
Confirm Password
Verification Code
Get Code
Register

Your password must have 8-20 characters, and include a minimum of two types of numbers, letters and symbols

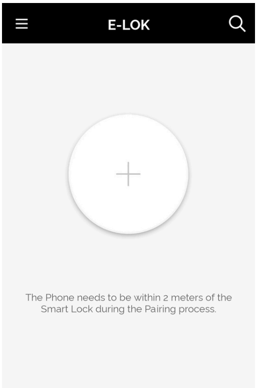
I've read and agreed User Terms Privacy Policy

1. Register an account with E-LOK using either phone number or email.


Login
Register
E-LOK
Phone Number or Email
Password
Login
Forgot Password?

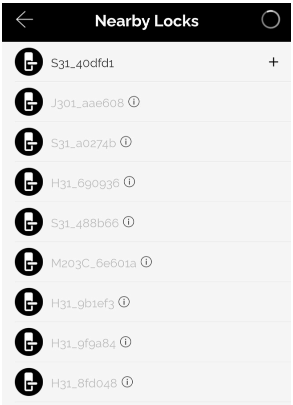
I've read and agreed User Terms Privacy Policy

2. Login to your account.

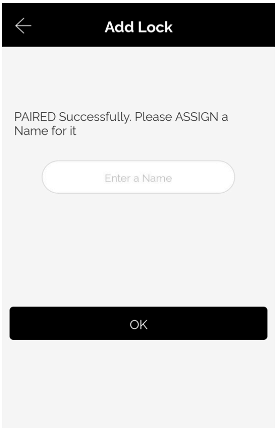


The Phone needs to be within 2 meters of the Smart Lock during the Pairing process.

3. Ensure E-LOK 8-Series is on and Bluetooth enabled on phone, connect to lock. Tap Keypad & + sign to pair

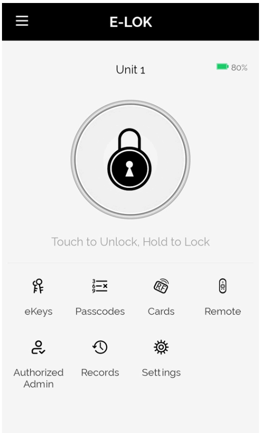

Nearby Locks
S31_40dfd1
+
J301_aae608
S31_a0274b
H31_690936
S31_488b66
M203C_6e601a
H31_9b1ef3
H31_9f9a84
H31_8fd048

4. Select your E-LOK 8-Series. Note it will not be called the model of your E-LOK Smart Lock. It is usually the one at the very top in a black font.


Add Lock
Enter a Name
OK

PAIRED Successfully. Please ASSIGN a Name for it

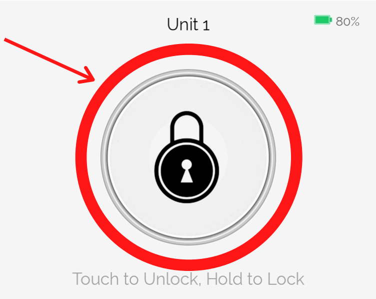
5. Rename your E-LOK 8-Series to your preference.


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings

6. View your E-LOK lock management page.

Bluetooth Unlock + PIN Code Management

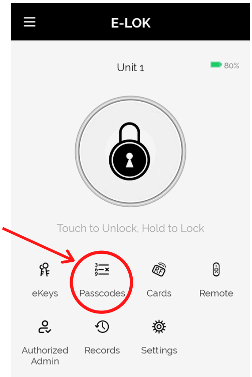
Bluetooth Unlock:
After you've connected your phone to your E-LOK Smart Lock, open the lock management page and tap the "Unlock" icon. This will unlock your Smart Lock via Bluetooth and it will automatically re-lock itself according to the set auto lock timer.

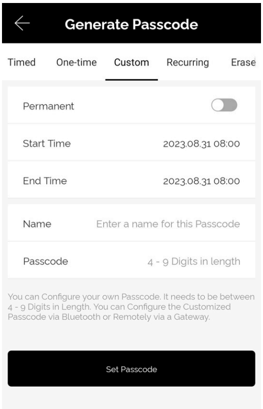

Unit 1
80%
Touch to Unlock, Hold to Lock

PIN Code Management:
E-LOK App allows you to set 200 unique PIN Codes. You can set a range of different types of PIN Code. The best is to choose 'Custom' to create yours. Set it to permanent, name it and set your preferred sequence. (4-9 digits).

Recurring PIN Code allows you to set a PIN Code that only works on certain times and days. Either set the PIN Code to work one day a week, daily, weekdays or weekends -during set hours. The app also allows for one-timed and timed PIN Codes.

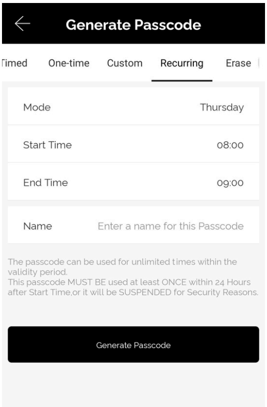
Using your Pin Code: enter your pin code followed by **"#"** to unlock your E-LOK.


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


Generate Passcode
Timed
One-time
Custom
Recurring
Erase
Set Passcode

Permanent ○
Start Time 2023.08.31 08:00
End Time 2023.08.31 08:00
Name Enter a name for this Passcode
Passcode 4 - 9 Digits in length

You can Configure your own Passcode. It needs to be between 4 - 9 Digits in Length. You can Configure the Customized Passcode via Bluetooth or Remotely via a Gateway.

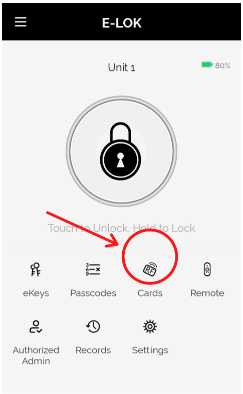

Generate Passcode
Timed
One-time
Custom
Recurring
Erase
Generate Passcode

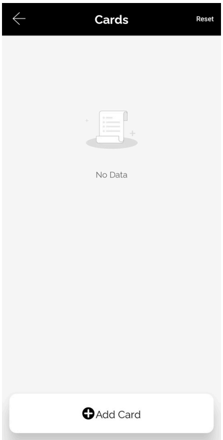
Mode Thursday
Start Time 08:00
End Time 09:00
Name Enter a name for this Passcode

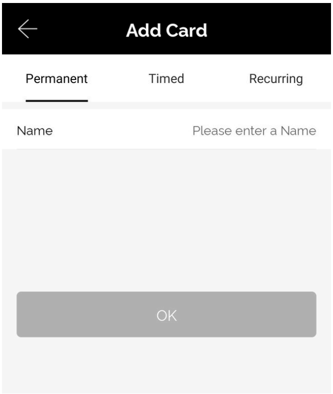
The passcode can be used for unlimited times within the validity period.
This passcode MUST BE used at least ONCE within 24 Hours after Start Time,or it will be SUSPENDED for Security Reasons.

RFID Card Management + Vague Code

RFID Card Management:
E-LOK App allows you to store 200 unique RFID Cards. To set up one of the three included with your E-LOK 8-Series Smart Lock, tap "Cards" on the lock management page, tap Add Card. Choose Timed, Permanent, or Recurring, and name them individually and add them to your key-ring for easy usability.

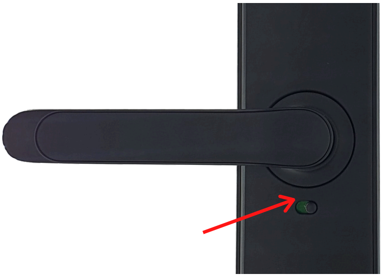

E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


Cards
Reset
No Data
Add Card


Add Card
Permanent
Timed
Recurring
Name
Please enter a Name
OK

E-LOK Vague Code:
E-LOK's allow you to enter a scramble code, or vague code, of up to 16 digits. For example, if the PIN-Code was 3579, 9287**3579**1122 could be entered and the E-LOK would unlock. The reason this works, is because it still includes the actual PIN-Code somewhere in the sequence. Use this if you want to make it harder for any prying eyes to figure out your PIN-Code!

Privacy Lock:
New feature with the 8-Series is a privacy lock. To use it, enable in the lock settings and use sliding button on inside panel of the Smart Lock as shown. Red means only the Key Override or Master Admin can enter, all other pincodes and RFID cards won't unlock the 8-Series. Green means lock is in normal mode. The 8-Series will move from red to green when you pull down the inside lever.



Connect to WiFi: (For 805W only)

There are two ways to connect the lock to your WiFi:

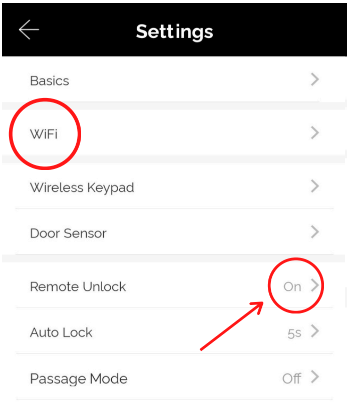
1. When you connect to the lock through the APP, you can choose to connect on the 2.4G WiFi. Follow the steps and and enter your WiFi Password.
2. Or go into the lock Settings and follow the below steps
   a. "WiFi"
   b. Choose your WiFi
   c. Choose the 2.4G
   d. Enter your Wifi Password.

Turn off the "Power Saving Mode":
Keeps WiFi connected at all times, remote unlocking available, and will still send reported messages to the master admin. This will also be reported in the "Records" in the E-LOK App.

Turn on "Power Saving Mode":
The WiFi is connected only when a message is reported. The lock cannot be opened remotely and will only send a reported message to the Master Admin.

How to change to "Power Saving Mode"

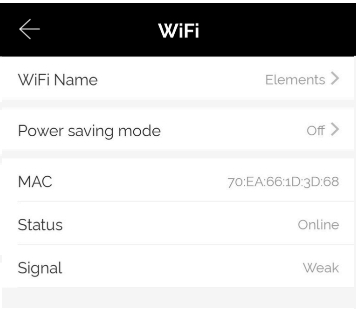
- Settings
- Check "Remote Unlock" is showing on" (If Power Saving Mode is turned off"
- Click "WiFi"
- Click "Power Saving Mode"
- Choose to select on or off



Remote Unlock On

Auto Lock 5s

Passage Mode Off



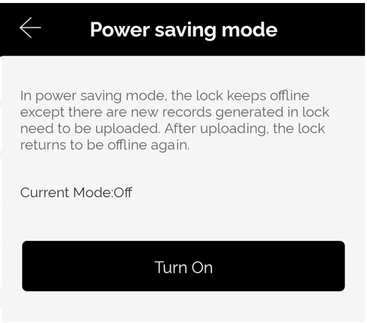
WiFi Name Elements

Power saving mode Off

MAC 70:EA:66:1D:3D:68

Status Online

Signal Weak

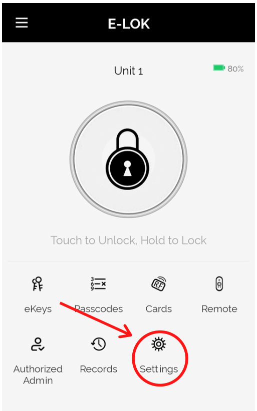


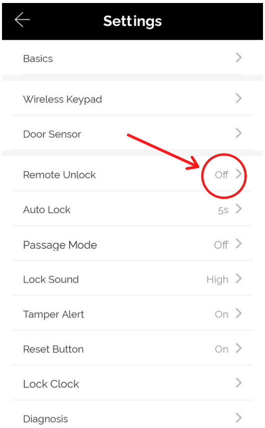
In power saving mode, the lock keeps offline except there are new records generated in lock need to be uploaded. After uploading, the lock returns to be offline again.

Current Mode:Off

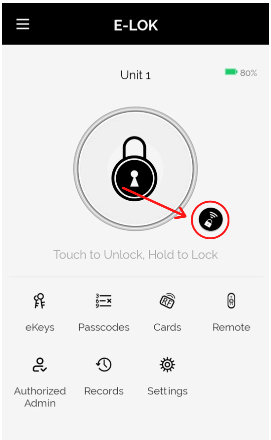
Remote Unlock + e-Key Management

Remote Wi-Fi Unlock (only with E-LOK Gateway Add-on or inbuilt Wi-Fi).
After you've connected your phone to your E-LOK Smart Lock and connected your E-LOK Gateway, open the lock management page and ensure Unlock Remotely is enabled in the settings. Now tap the Unlock icon. This will unlock your E-LOK via Wi-Fi. If Auto Lock is on in the E-LOK settings, it will lock automatically. Otherwise you can hold down the lock button to lock it remotely.

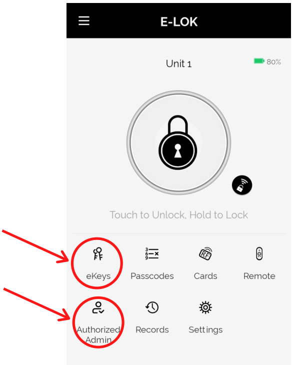

E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings

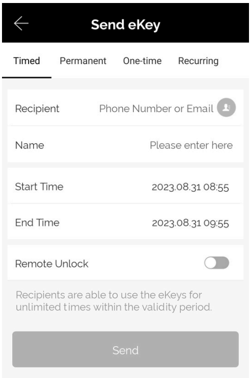


Basics
Wireless Keypad
Door Sensor
Remote Unlock Off
Auto Lock 5s
Passage Mode Off
Lock Sound High
Tamper Alert On
Reset Button On
Lock Clock
Diagnosis


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings

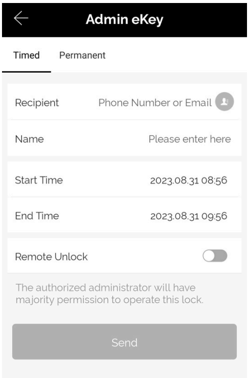
e-Key Management:
An e-Key gives another person with an E-LOK App Account access to view and use your E-LOK 8-Series. Tap on the "eKeys" icon on the lock management page. This allows you to send an electronic key to another person with an E-LOK App account. You can either set the account to be an Admin or a User. If you want them to be an Authorized Admin, click “Authorized Admin” in the E-LOK management home page. Then click “create admin”, or, if it is a user eKey, click “send eKey”.


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


Send eKey
Timed
Permanent
One-time
Recurring
Send

Recipient Phone Number or Email
Name Please enter here
Start Time 2023.08.31 08:55
End Time 2023.08.31 09:55
Remote Unlock

Recipients are able to use the eKeys for unlimited times within the validity period.

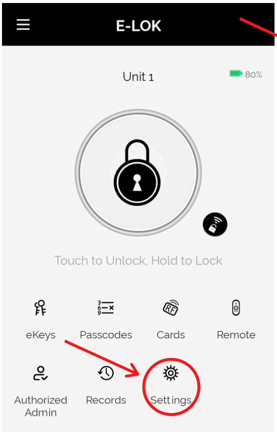

Admin eKey
Timed
Permanent
Send

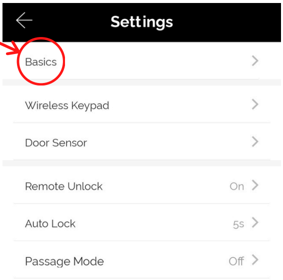
Recipient Phone Number or Email
Name Please enter here
Start Time 2023.08.31 08:56
End Time 2023.08.31 09:56
Remote Unlock

The authorized administrator will have majority permission to operate this lock.

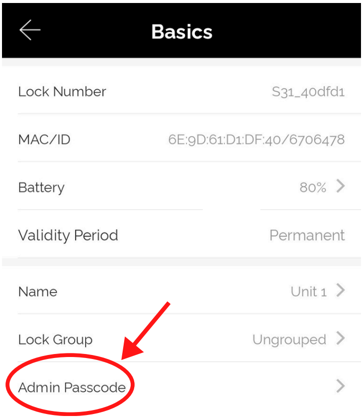
Admin Passcode + Unlock Records

Admin Passcode:
E-LOK comes with an admin passcode. To view this tap "Settings" on the lock management page, tap "Basics" and then tap "Admin Passcode".


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings

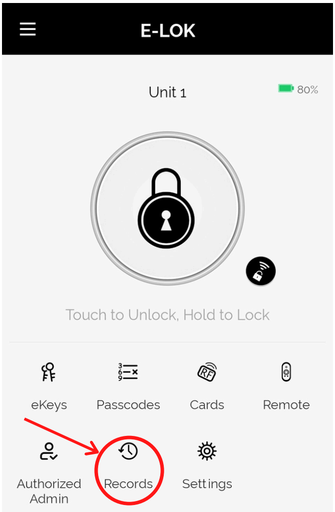

Settings
Basics
Wireless Keypad
Door Sensor

Remote Unlock On
Auto Lock 5s
Passage Mode Off



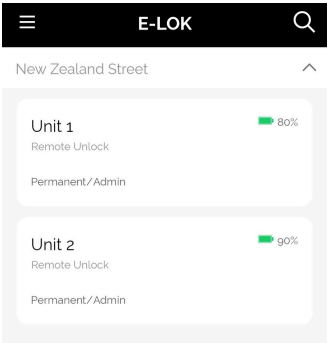
Lock Number S31_40dfd1
MAC/ID 6E:9D:61:D1:DF:40/6706478
Battery 80%
Validity Period Permanent
Name Unit 1
Lock Group Ungrouped
Admin Passcode

Unlock Records:
E-LOK App records which passcodes were used to unlock the E-LOK and when. You can view these records by going into the "Records" menu on the lock management page. In the example you can see the name of the unlock code, eg "John", what time it was used and what type of unlock code was used. With App versions 1.2 and above, you can view failed unlock attempts and see which code was used.

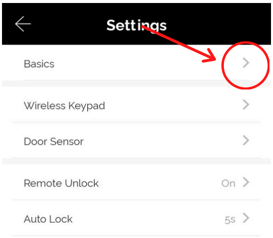

E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings

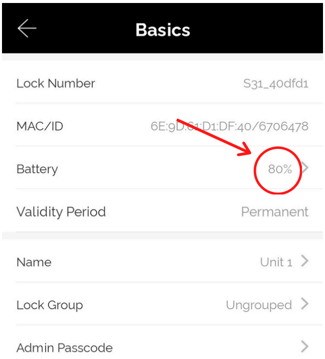
Battery Percentage + Lockset Clock:

Check Battery Percentage:
E-LOK App allows you to check the battery percentage of your E-LOK in two easy ways. In the lock select page, the app will give you a percentage overview to the nearest 5%. You can also find a more accurate battery level in the settings of the Smart Lock. Tap into "Settings", then "Basics" and then view your battery percentage.

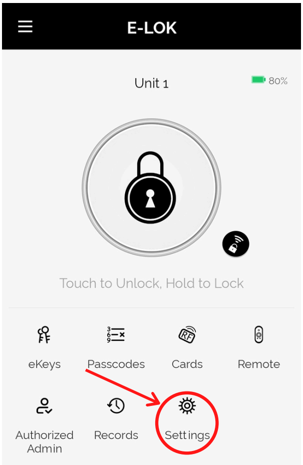

E-LOK
New Zealand Street
Unit 1 80%
Remote Unlock
Permanent/Admin

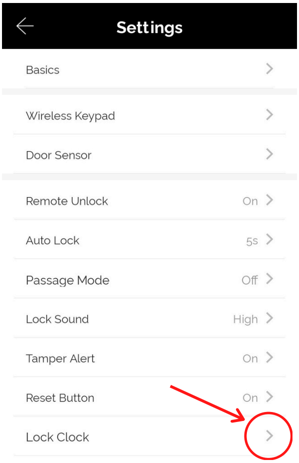
Unit 2 90%
Remote Unlock
Permanent/Admin

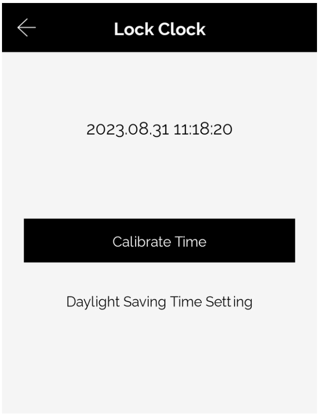

Settings
Basics
Wireless Keypad
Door Sensor
Remote Unlock On
Auto Lock 5s


Basics
Lock Number S31_40dfd1
MAC/ID 6E:9D:61:D1:DF:40/6706478
Battery 80%
Validity Period Permanent
Name Unit 1
Lock Group Ungrouped
Admin Passcode

E-LOK Lockset Clock:
For the unlock records to be synched correctly, the Lockset clock needs to be calibrated. To do this, Tap into "Settings" then "Lock Clock". Here tap "Calibrate Time". Your E-LOK Smart Lock will communicate with the E-LOK App and set the correct time. This will ensure the operation/unlock records are accurate.

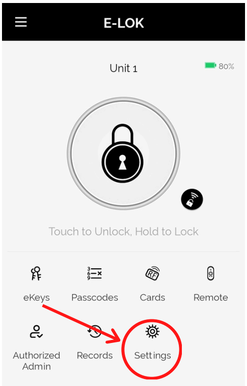

E-LOK
Unit 1 80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings

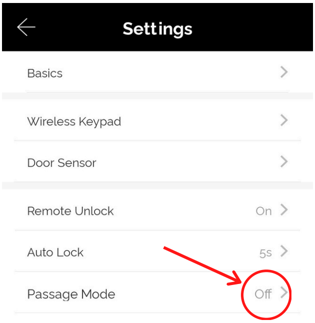

Settings
Basics
Wireless Keypad
Door Sensor
Remote Unlock On
Auto Lock 5s
Passage Mode Off
Lock Sound High
Tamper Alert On
Reset Button On
Lock Clock


Lock Clock
2023.08.31 11:18:20
Calibrate Time
Daylight Saving Time Setting

Passage Mode:

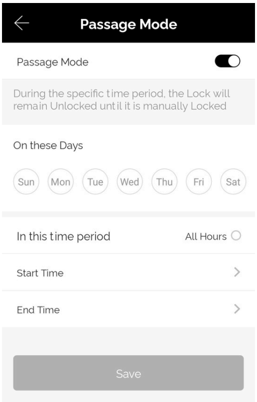
Passage Mode:
E-LOK App allows you to manage and control passage mode on your E-LOK 8-Series Smart Lock. Tap into "Settings", "Passage Mode", then choose the days and hours you want your E-LOK Smart Lock to be in passage mode. A common application for this is having a Smart Lock on passage mode Mon-Fri 9am-5pm for an office building. As a security feature, passage mode only begins after an unlock method (pincode, RFID Card etc) has been used on the smart lock.


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings



Settings

Basics
Wireless Keypad
Door Sensor
Remote Unlock On
Auto Lock 5s
Passage Mode Off



Passage Mode

Passage Mode ●

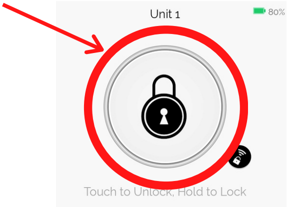
During the specific time period, the Lock will remain Unlocked until it is manually Locked

On these Days
Sun Mon Tue Wed Thu Fri Sat

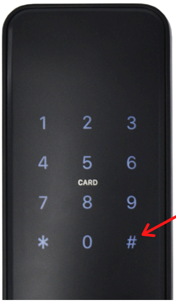
In this time period All Hours ○
Start Time
End Time

When you leave your house or office with passage mode set on, there are two methods to lock your E-LOK Smart Lock correctly:

Open up the E-LOK App, long press "Lock" button on E-LOK app. This will Lock your Smart Lock until you unlock it with pinpad, fingerprint, RFID Card Etc.


Unit 1
80%
Touch to Unlock, Hold to Lock

Once exited, long press "#" Key on pinpad. This will lock the E-LOK Smart Lock until you unlock it again. This method is perfect as it doesn't require the use of a phone. Ensure you lift handle and engage bolt.


1 2 3
4 5 6
CARD
7 8 9
* 0 #

NEW FUNCTION

To unlock the E-LOK Smart Lock again, please use preferred unlock method, eg Pinpad, RFID FOB or App.

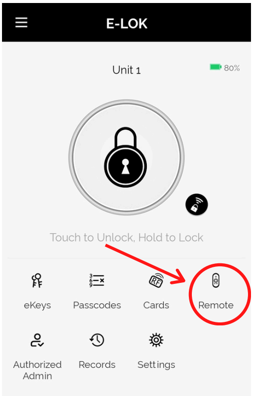
Passage Mode + Remote

Manual Passage Mode:
E-LOK's can be put into passage mode manually also, directly from the keypad with no app intervention needed. Simply input your code and click unlock, and before it auto locks again, input "**123#**", the lock should now be set to passage mode.

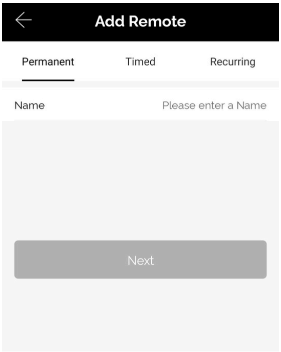
To take it out of passage mode and lock it again, simply choose one of your locking methods to do so. Holding down the "#" key is a preferred option.

E-LOK Remote:
E-LOK's have a function where you can connect a remote to the lock, so you can unlock and lock it via bluetooth.

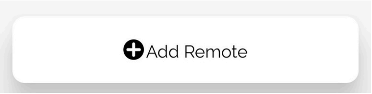
First, go to Remote, on the E-LOK management page. Next choose permanent, timed, or recurring. Then, click add remote. Follow the instructions on the screen to add the remote to your E-LOK.

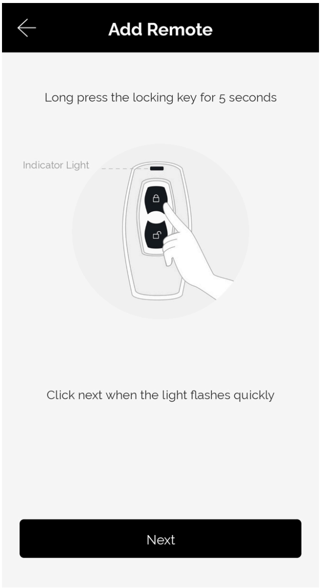

E-LOK
Unit 1
80%
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings

Touch to Unlock, Hold to Lock


Add Remote
Permanent
Timed
Recurring
Next

Name: Please enter a Name




Add Remote
Indicator Light
Next

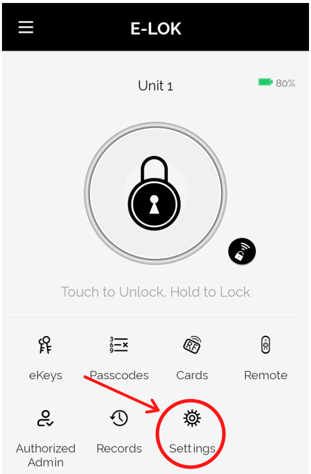
Long press the locking key for 5 seconds

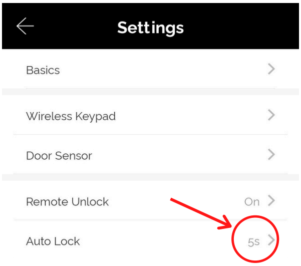
Click next when the light flashes quickly

Extra Smart Lock Settings:

Auto Lock:

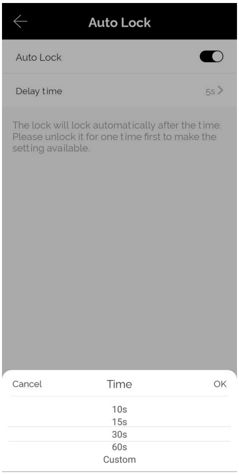
E-LOK App allows you to adjust the auto lock timer on the Smart Lock. This is the timer that is triggered once the Smart Lock has been unlocked using any unlock method unless passage mode is enabled. Auto lock timer is under the lock settings tab.


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


Settings
Basics
Wireless Keypad
Door Sensor

Remote Unlock On

Auto Lock 5s


Auto Lock
Auto Lock

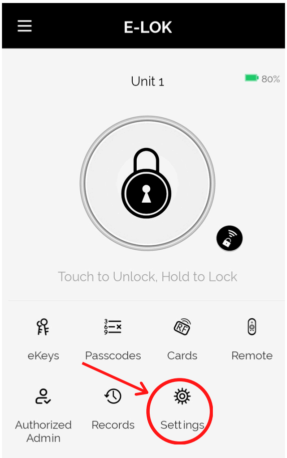
Delay time 5s

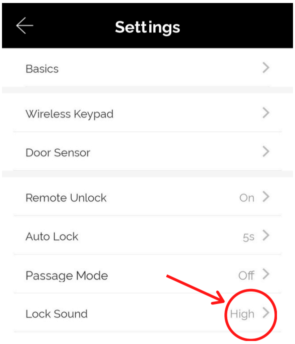
The lock will lock automatically after the time. Please unlock it for one time first to make the setting available.

Cancel
Time
OK
10s
15s
30s
60s
Custom

Lock Sound:

Lock Sound setting lets you enable or disable the sound coming from the Smart Lock when you, unlock, lock, set passage mode etc. By default Lock Sound is enabled.


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings

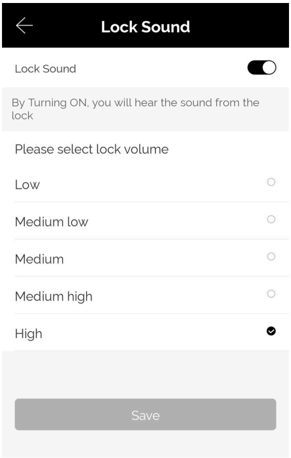

Settings
Basics
Wireless Keypad
Door Sensor

Remote Unlock On

Auto Lock 5s

Passage Mode Off

Lock Sound High


Lock Sound
Lock Sound

By Turning ON, you will hear the sound from the lock

Please select lock volume

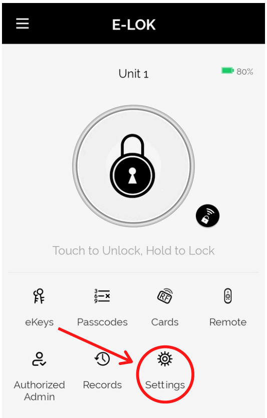
○ Low
○ Medium low
○ Medium
○ Medium high
● High

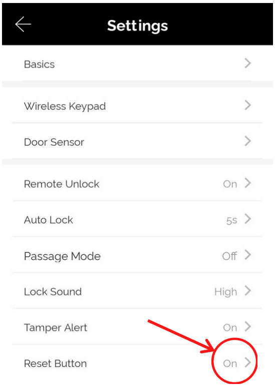
Save

Extra Smart Lock Settings:

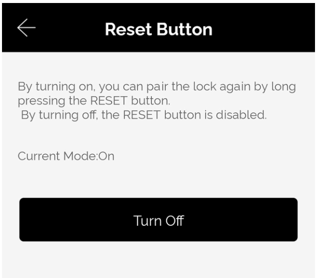
Reset Button:

With E-LOK App, you can enable or disable the factory reset button inside the battery case. Disabling this reset button will prevent someone from resetting the E-LOK Smart Lock and locking you out (apart from mechanical key). This feature works great on E-LOK's installed on Airbnb's, rentals etc.


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


Settings
Basics
Wireless Keypad
Door Sensor

Remote Unlock On
Auto Lock 5s
Passage Mode Off
Lock Sound High
Tamper Alert On
Reset Button On


Reset Button

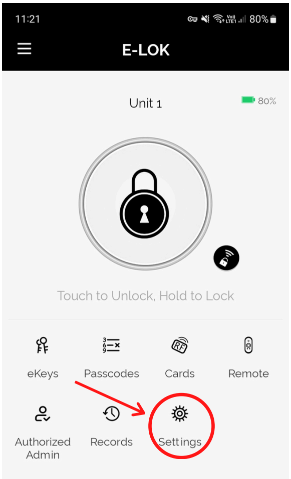
By turning on, you can pair the lock again by long pressing the RESET button.
By turning off, the RESET button is disabled.

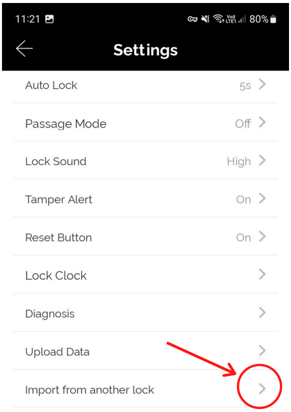
Current Mode:On

Turn Off

Import from another E-LOK Smart Lock:

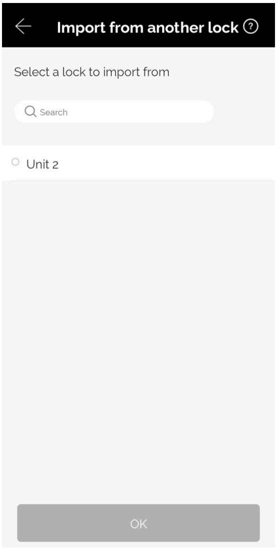
Import from another app feature allows you to sync PIN-Codes and RFID Cards between E-LOK Smart locks. If you have more than one E-LOK Smart Lock use this feature to have your PIN Code and RFID Card to work on each, without setting them up again. This feature is in the lock settings.


11:21
80%
E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


11:21
80%
Settings

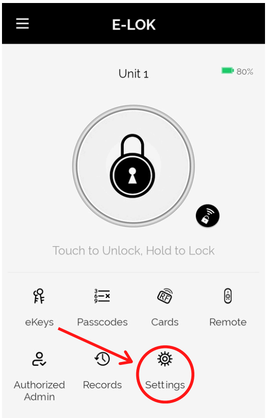
Auto Lock 5s
Passage Mode Off
Lock Sound High
Tamper Alert On
Reset Button On

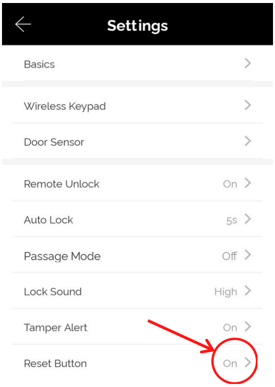
Lock Clock
Diagnosis
Upload Data
Import from another lock


Import from another lock
Select a lock to import from
Search
○ Unit 2
OK

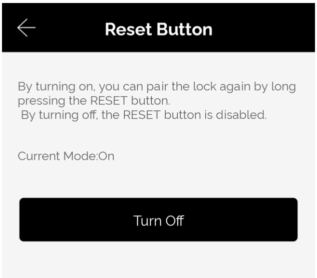
Extra Smart Lock settings:

Reset Button:
With E-LOK App, you can enable or disable the factory reset button inside the battery case. Disabling this reset button will prevent someone from resetting the E-LOK Smart Lock and locking you out (apart from mechanical key). This feature works great on E-LOK's installed on Airbnb's, rentals etc.


E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


Settings
Basics
Wireless Keypad
Door Sensor

Remote Unlock On
Auto Lock 5s
Passage Mode Off
Lock Sound High
Tamper Alert On
Reset Button On

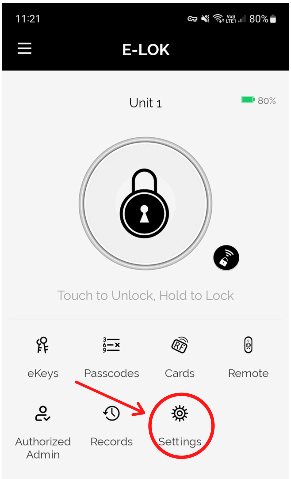

Reset Button

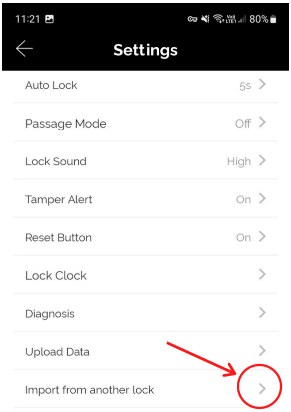
By turning on, you can pair the lock again by long pressing the RESET button.
By turning off, the RESET button is disabled.

Current Mode:On

Turn Off

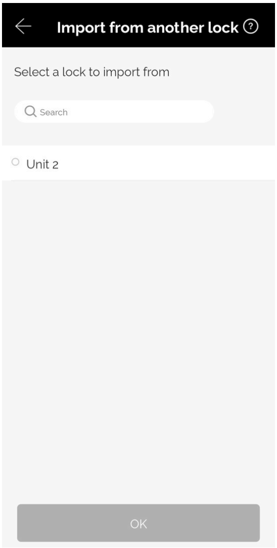
Import from another E-LOK Smart Lock:
Import from another app feature allows you to sync PIN-Codes and RFID Cards between E-LOK Smart locks. If you have more than one E-LOK Smart Lock use this feature to have your PIN Code and RFID Card to work on each, without setting them up again. This feature is in the lock settings.


11:21
80%
E-LOK
Unit 1
80%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


11:21
80%
Settings

Auto Lock 5s
Passage Mode Off
Lock Sound High
Tamper Alert On
Reset Button On

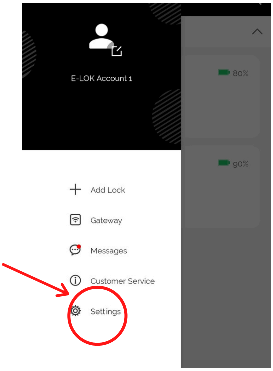
Lock Clock
Diagnosis
Upload Data
Import from another lock

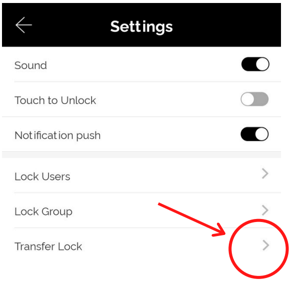

Import from another lock
Select a lock to import from
Search
○ Unit 2
OK

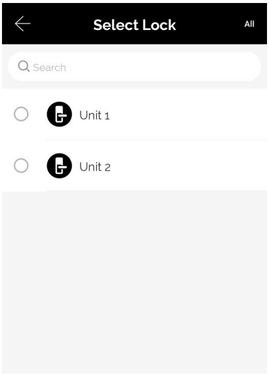
Transfer Lockset Ownership:

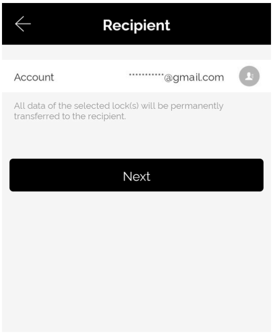
Transferring Lockset ownership can be useful in a few scenarios. What it allows you to do is give Master Admin ownership to another E-LOK App account holder. The process to Transfer Lockset Ownership is shown below:

Tap into "Settings" then into "Transfer Lock(s)". Here you can select the Smart Lock you wish to transfer ownership. You will then be required to input the receiving account's email or phone number (whichever the E-LOK App account was created with). The Smart Lock ownership will be transferred to that account.


E-LOK Account 1
80%
90%
Add Lock
Gateway
Messages
Customer Service
Settings


Settings
Sound
Touch to Unlock
Notification push
Lock Users
Lock Group
Transfer Lock


Select Lock
All
Search
○ Unit 1
○ Unit 2


Recipient

Account ············@gmail.com

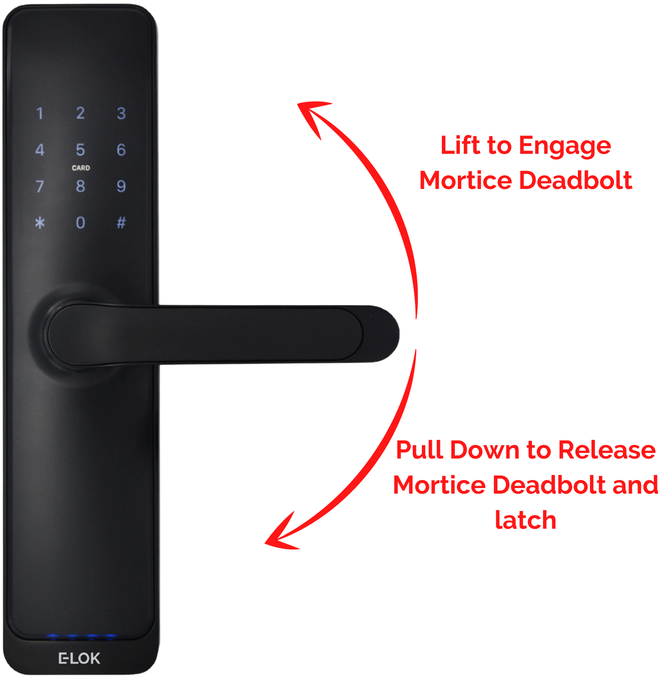
All data of the selected lock(s) will be permanently transferred to the recipient.

Next

NOTE:

Transferring Lockset Ownership retains any and all PIN Codes, RFID Cards and settings previously programmed to that specific E-LOK Smart Lock.

Using E-LOK 8-Series Smart Lock



Lift to Engage Mortice Deadbolt

Pull Down to Release Mortice Deadbolt and latch

Your E-LOK 8-Series Smart Lock has two handle functions:

Lift up the handle to engage the mortice deadbolt.
Pull down to unlock and release latch + deadbolt

Important Notes: When the E-LOK 8-Series automatically locks, the handle disengages from the latch, but you can still lift the handle to engage the mortice bolt. Engaging the deadbolt when the E-LOK is not electronically locked (aka in passage mode), the E-LOK will not be locked, and you could then pull down on the handle to unlock it even with the deadbolt engaged. So, the door is not locked until the handle is mechanically disengaged. With Auto Lock on, it will mechanically lock it automatically. To throw the deadbolt, this has to be done Manually by lifting the lever up.

Using your Pin Code: enter your pin code followed by "**#**" to unlock your E-LOK.

Unlocking E-LOK 8-Series with Key

Your E-LOK comes with two mechanical keys and a slot in the front panel to use them. If you've forgotten your PIN Code or your E-LOK 8-Series batteries are flat, follow these steps to unlock it mechanically.

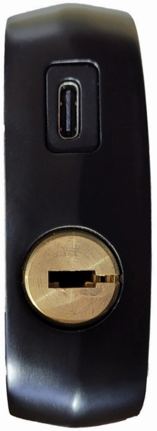
Insert Mechanical Key into slot at the bottom of the E-LOK
Turn key 90 degrees
Pull the handle down as it is now engaged with the latch.
If batteries are flat, replace them.

1 2 3
4 5 6
CARD
7 8 9
* 0 #
ELOK

Mechanical Key Slot Located Underneath Lock

Shown on the right is the location of the mechanical key slot.

The USB-C port beside it can be used to power up the Smart Lock if the batteries run flat. When connected to a power bank or battery source, the Smart Lock can be powered up and then a PIN Code, RFID Card or the app can be used to unlock it.



E-LOK Gateway **(only if you've purchased the E-LOK Gateway Add-On)**

E-LOK Gateway allows you to transfer information and commands to your 8-Series E-LOK via Wi-Fi. It also allows you to change settings, unlock the 8-Series and receive live notifications when it is unlocked and which passcode was used.

Please note: only the **Master Admin** can set-up an E-LOK Gateway for a Smart Lock.

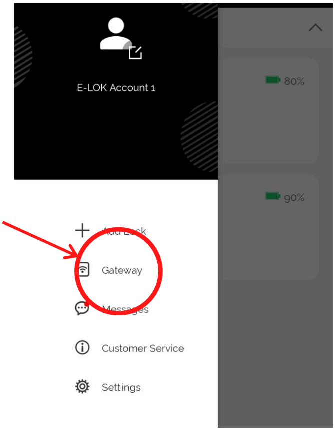
E-LOK Gateway should be plugged in via the included USB-C cable.

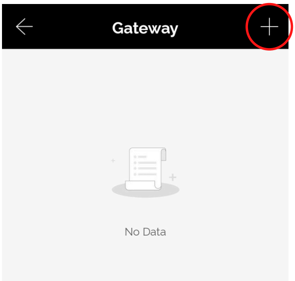
It must be:
- Near a Wi-Fi router
- Near the E-LOK 8-Series

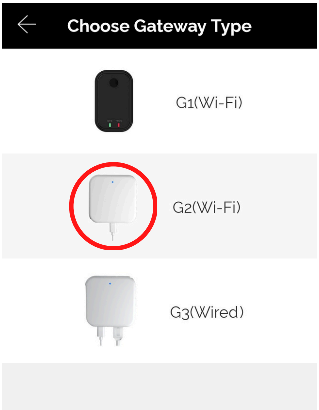
(Around 5-10 meters from each or as close as possible).

If the E-LOK Gateway is not near one or both, connection may be poor and the E-LOK Gateway may not function as expected.

To add the E-LOK Gateway to the E-LOK App follows these steps:
Open the left menu on the E-LOK App. Tap "Gateway". Tap "+" Sign. Select "G2"

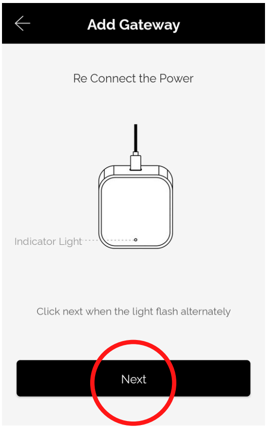

E-LOK Account 1
80%
90%
Add Lock
Gateway
Messages
Customer Service
Settings


Gateway
No Data


Choose Gateway Type
G1(Wi-Fi)
G2(Wi-Fi)
G3(Wired)

E-LOK Gateway (only if you've purchased the E-LOK Gateway Add-On)

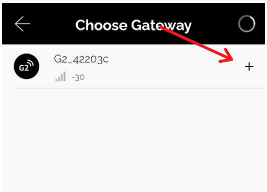
Plug in E-LOK Gateway. Light should flash red and blue - this means it's ready to connect.
Tap "Next" then Tap "G2"
Configure your network (2.4GHz only), input Wi-Fi password and name the E-LOK Gateway.
This will have your E-LOK Gateway set-up on your home network and linked into the app and your 8-Series Lock.



Add Gateway

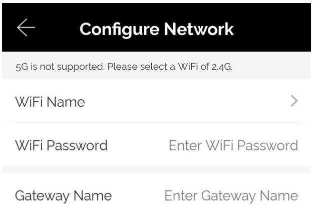
Re Connect the Power

Click next when the light flash alternately



Choose Gateway

G2_42203c
-30

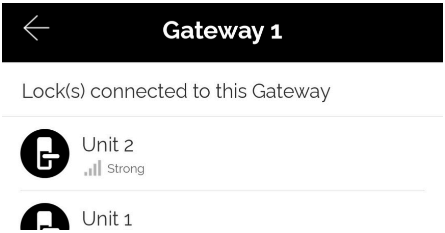


Configure Network

5G is not supported. Please select a WiFi of 2.4G.

WiFi Name
WiFi Password: Enter WiFi Password
Gateway Name: Enter Gateway Name

The E-LOK Gateway will now scan for an E-LOK 8-Series to connect to. You can have multiple E-LOK's connected to one E-LOK Gateway. To see what locks are near your gateway, go to Gateway, Tap the connected Gateway of your choice, Tap Nearby Locks.



Gateway 1

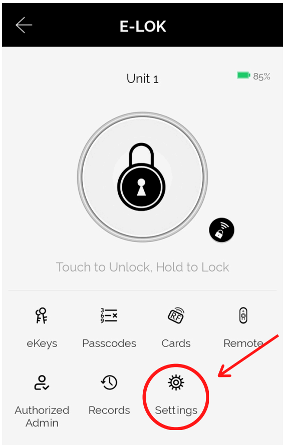
Lock(s) connected to this Gateway

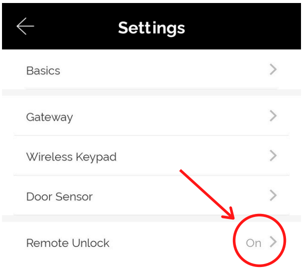
Unit 2
Strong

Unit 1

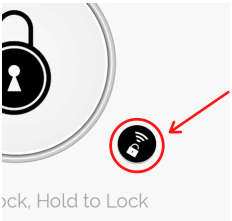
E-LOK Gateway **(only if you've purchased the E-LOK Gateway Add-On)**

Last step is to ensure the Unlock Remotely feature is enable on your 8-Series. Open your lock management, tap into "Settings", locate the "Unlock Remotely" menu and ensure this is enabled.


E-LOK
Unit 1
85%
Touch to Unlock, Hold to Lock
eKeys
Passcodes
Cards
Remote
Authorized Admin
Records
Settings


Settings
Basics
Gateway
Wireless Keypad
Door Sensor

Remote Unlock On

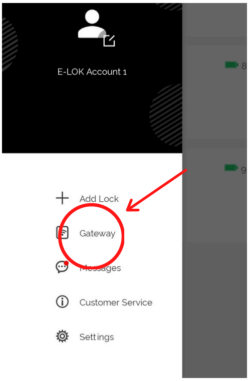

ock, Hold to Lock

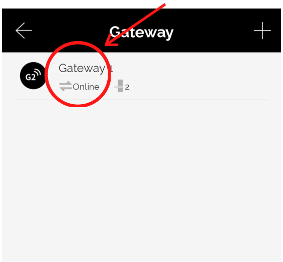
You will now be able to control your E-LOK 8-Series from the app remotely via Wi-Fi, whether you're at work or out-of-town. You can add, change or delete unlock codes. The remote unlock feature will now be available. You can also receive live notifications for when your E-LOK 8-Series was unlocked, and which code was used to unlock it.

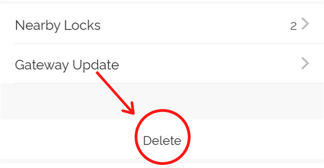
If the E-LOK Gateway refuses to connect or displays error messages; disconnect it from the power source for at least 15 minutes. Then retry setting it up,

E-LOK Gateway Specs + other info

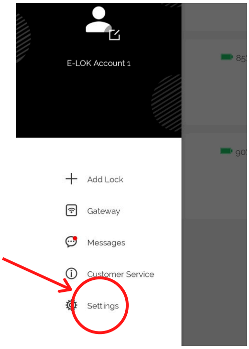
Reset E-LOK Gateway:
If you require to factory reset of your E-LOK Gateway follow the below process. Removing the Gateway from your app will unlink the Smart Locks that are connected to it. The Smart Locks will work as usual via Bluetooth.

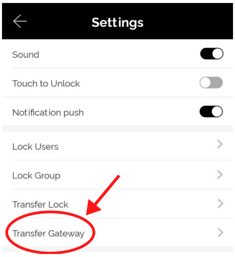

E-LOK Account 1
Add Lock
Gateway
Messages
Customer Service
Settings

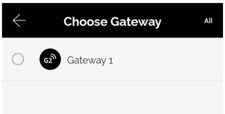

Gateway
G2
Gateway 1
Online
2

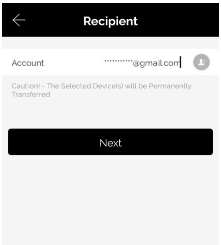

Nearby Locks
2
Gateway Update
Delete

Transfer Gateway:
Similar to transferring Lockset ownership, you can transfer the ownership of Gateway's setup on your account. Steps below show process. Once transferred, you will no longer have access to that Gateway.


E-LOK Account 1
Add Lock
Gateway
Messages
Customer Service
Settings


Settings
Sound
Touch to Unlock
Notification push
Lock Users
Lock Group
Transfer Lock
Transfer Gateway


Choose Gateway
All
G2
Gateway 1


Recipient
Next

Account ··········@gmail.com

Caution! - The Selected Device(s) will be Permanently Transferred

Additional Gateway Specs:
Network: 2.4 GHz
IEEE Standard: 802.11b/g/n
Power Interface: Type-C USB
Power Input: DC5V/500mA

Maintenance Guide:

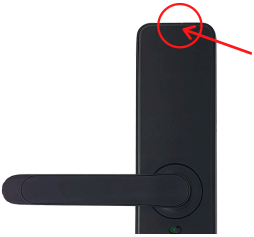
Maintenance should be carried out on your E-LOK 8-Series every 6 months.

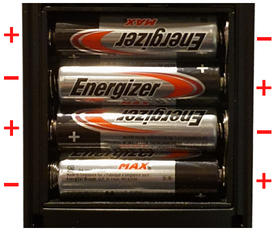
Use the below guide to ensure your E-LOK Smart Lock lasts the test of time:

Every 6 months:

- Check that the screws fixing the mortice lock are tight. Check that the screws fixing the rear panel to the front panel are tight.

- Check if batteries need replacing. If battery percentage is low replace with four fresh Alkaline 1..5V AA batteries. When replacing the Battery's They are located on the inside, under the plastic cover. You unclip the whole plastic cover (Circled below where you can start unclipping the back) which will reveal the batteries. See below the ways the batteries need to be put in.





- Wipe the surface of the E-LOK 8-Series Smart Lock with a cloth dampened with only water. This will help remove any dust or micro contaminants from the surface.

- If the handle feels loose or wriggles from the Smart Lock, you may have to remove the Smart Lock from the door and re-tighten the inner screw with Loctite securing the handle to either or both the front and rear panel.

- It is also a good idea to do a full Manual Factory Reset of the E-LOK 8-Series Smart Lock to ensure software stays light and un-bloated.

Important Notes:

Please Note:

You must use the E-LOK App to set-up your E-LOK 8-Series Smart Lock. When you first power up your E-LOK, the Smart Lock will have very limited features until you have completed the short set-up process and added at least one unlock code. You can find a link to the app on E-LOK.com

The E-LOK App allows you to manage an unlimited amount of E-LOK 8-Series Smart Locks from your phone. Remember to name each E-LOK 8-Series Smart Lock uniquely to ensure you don't mix them up.

The E-LOK Gateway can connect to multiple E-LOK 8-Series Smart Locks. An instance where you'd need multiple E-LOK Gateway's is if one E-LOK 8-Series Smart Lock is on a different site or only in range of a different Wi-Fi network.

The E-LOK App allows you to manage multiple E-LOK Gateways with their individually connected E-LOK 8-Series Smart Locks. This means you can have an E-LOK Gateway at home connected to your E-LOK 8-Series Smart Lock plus one at work and manage them individually.

E-LOK App works with E-LOK 5,6,7, 8 & 9-Series Smart locks. You can have all Series linked to your app at the same time.

Contact:

If you run into trouble with your E-LOK 8-Series Smart lock please visit: E-LOK.com for further information, help and tools. If you don't find your answer on E-LOK.com use the contact box and send us an email.

You can also email us direct, by going into the Customer Service menu on the E-LOK App.

Notes:

E-LOK

8-Series

User Manual

E-LOK.com

Version: 2407 E8UM